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What happens if my return is accepted?

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- If your return is ACCEPTED and your return shows you are due a REFUND, you need to take no other action.
- If your return is ACCEPTED and your return shows a BALANCE DUE, you can elect to utilize an electronic payment method via our software choosing to pay via credit card or checking account, or you can mail a paper check. Regardless of how your payment is transmitted, please verify your payment was accepted by the Government and completed.

Once we receive the acknowledgment of your eFiled returns' acceptance from the Government, we are given no further information about the refund or payment process. We are a tax software provider and do not act as your tax preparer. For your own protection, the tax agencies will not share information about your return with us and accordingly, we will not be able to answer any questions pertaining to the delivery timeframe of your refund.

The IRS suggests that you track the status of your refund through the [Where's My Refund](#) application directly from the www.irs.gov website. Please note that it may take up to 72 hours to post your return information after it has been accepted. If you have not received your refund three weeks after the date of your acknowledgment, or if you have any other return related questions, you may contact the IRS, toll free at: 1-800-829-1040.

If there are paper attachments that need to be submitted as part of the eFiled return, you must mail the Form 8453 to the IRS. If you indicated that you will include paper documents in your filing, Form 8453 will be available to print if you log in to your account and select to Print Completed Forms.