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If I did not file my taxes last year and do not have an Adjusted Gross Income (AGI) can I still use your service?

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Yes. The AGI is only needed if you are making an online tax payment to the IRS. If you did not file taxes last year (or do not have your AGI) and need to make a tax payment, we recommend simply filing your extension online and paying the IRS direct via one of the methods specified on their website.