

Knowledgebase > FileSmart™ Membership FAQs > How do I contact you for support or help?

How do I contact you for support or help?

Gabbi - 2025-10-16 - FileSmart™ Membership FAQs

Our dedicated team of customer support agents is focused on assisting you, with customer satisfaction as our top priority.

Our support team can be reached at support@filesmart.tax. You can also login and click the contact us menu option on your dashboard. Our support team responds to requests within 24-48 business hours and are available Monday - Friday: 8:00 am - 5:00 pm EST.