



Knowledgebase > FileSmart™ Membership FAQs > How do I contact you for support or help?

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## How do I contact you for support or help?

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Our dedicated team of customer support agents is focused on assisting you, with customer satisfaction as our top priority.

Our support team can be reached at [support@filesmart.tax](mailto:support@filesmart.tax). You can also login and click the contact us menu option on your dashboard. Our support team responds to requests within 24-48 business hours and are available Monday - Friday: 8:00 am - 5:00 pm EST.